

TeamViewer Trust Tower

Building security as a blueprint for remote access protection

TeamViewer Tensor's zero-trust security capabilities can be compared to a secure corporate building where access is tightly controlled at every stage — from the front door to individual rooms — depending on who the person is, how they entered, and what areas they need to access.

1 Master List Directory + SCIM

- Centralized record of who's allowed (or not allowed)
- Access instantly revoked upon termination
- Centralized control over credentials.

2 Badge Single Sign-On (SSO) + MFA

- Only authorized parties can enter
- Biometrics means verification is required every time

3 Restricted Access Zones Policies + Conditional Access

- Controls what users can access and when.
- Think: Only certain rooms, during certain hours, on approved devices.

4 Surveillance Audit Logging

- Log all user activity, record remote sessions
- AI-powered insights for complete visibility
- Compliance across HIPAA, GDPR, and other regulations

7 Communication and connectivity Integrations

- Seamless integration into your systems and applications
- Powerful prebuilt integration or custom solutions through a flexible API
- Start remote connectivity sessions directly from tickets and support cases

5 Guest Badge + Escort Conditional Access

- No corporate SSO — untrusted badge
- Must be provisioned with limited access: specific endpoints, features, or times
- Can be monitored through session logging, recording, or join-only access

6 Secure Maintenance Access Tensor for OT

- One-click secure access to OT devices and equipment
- Remotely configure and operate connected devices
- Enable one-time access using world-class access and control technologies

See how TeamViewer Tensor can transform your business today.

[Book a meeting](#)

About TeamViewer

TeamViewer provides a Digital Workplace platform that connects people with technology – enabling, improving and automating digital processes to make work work better. In 2005, TeamViewer started with software to connect to computers from anywhere to eliminate travel and enhance productivity. It rapidly became the de facto standard for remote access and support and the preferred solution for hundreds of millions of users across the world to help others with IT issues. Today, more than 640,000 customers across industries rely on TeamViewer to optimize their digital workplaces - from small to medium sized businesses to the world's largest enterprises - empowering both desk-based employees and frontline workers. Organizations use TeamViewer's solutions to prevent and resolve disruptions with digital endpoints of any kind, securely manage complex IT and industrial device landscapes, and enhance processes with augmented reality powered workflows and assistance - leveraging AI and integrating seamlessly with leading tech partners. Against the backdrop of global digital transformation and challenges like shortage of skilled labor, hybrid working, accelerated data analysis and the rise of new technologies, TeamViewer's solutions offer a clear value add by increasing productivity, reducing machine downtime, speeding up talent onboarding, and improving customer and employee satisfaction. The company is headquartered in Göppingen, Germany, and employs more than 1,800 people globally. In 2024, TeamViewer achieved a revenue of around EUR 671 million. TeamViewer SE (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX. Further information can be found at www.teamviewer.com.

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