



TeamViewer Tensor

# Regional Restricted Access



Remote connectivity for secure, compliant, and highly regulated environments; operating in your region, and on your terms.

## An evolving problem that requires stricter control

As geopolitical pressures increase and organized cyber threat actors grow in scale and sophistication, regulatory bodies and industry groups are mandating stricter controls over data residency. Enterprise organizations must respond with enhanced security measures that go beyond traditional cloud protection.

TeamViewer's Regional Restricted Access feature enables businesses to meet these evolving requirements by ensuring that all connection and user data remains securely within your borders. This capability not only supports compliance with national and industry-specific regulations, but also reinforces data governance, reduces exposure to cross-border risks, and builds trust with stakeholders who demand transparency and control.

## The message is clear: Data needs to stay local

Organizations are striving to safeguard sensitive information, adhere to evolving regulatory frameworks, and investing in cyber insurance to harden security across their mission-critical systems. Establishing robust control over remote access and data transmission has become a strategic imperative.

The following priorities reflect how different industries are approaching these needs with targeted solutions that align with their operational and compliance goals.

- ✓ **Maintaining data oversight**  
Government agencies need to ensure highly sensitive data and their constituents' personal information does not leave the region
- ✓ **Aligning with industry regulations**  
Financial institutions need to secure customer data and meet the stringent PCI compliance requirements.
- ✓ **Hardening critical infrastructure**  
Providers need to add additional layers of security and isolate remote access from any unidentified persons.

# An enterprise remote connectivity solution for your market and within your borders

**TeamViewer is committed to ensuring customer data is always secure, in their control, and aligned with regulatory standards.** Our organization is GDPR compliant, and our structural framework offers a comprehensive approach to data protection, empowering us to effectively support our governance strategy.

Protecting our customers' privacy and data is our number one priority, TeamViewer's Regional Restricted Access delivers on this commitment by ensuring that data and connection flow is always restricted to your pre-selected region of choice.



## With Regional Restricted Access:



All connections are initiated, validated, and established in region.



All connections are restricted to clients and hosts within the regional environment.

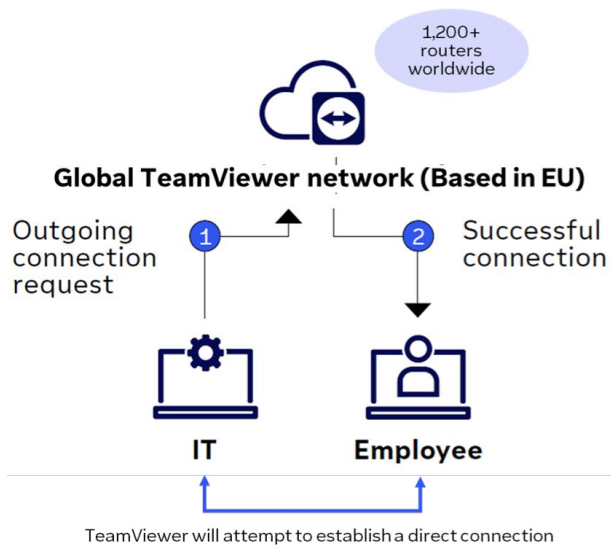


Dedicated Conditional Access routers are located in region

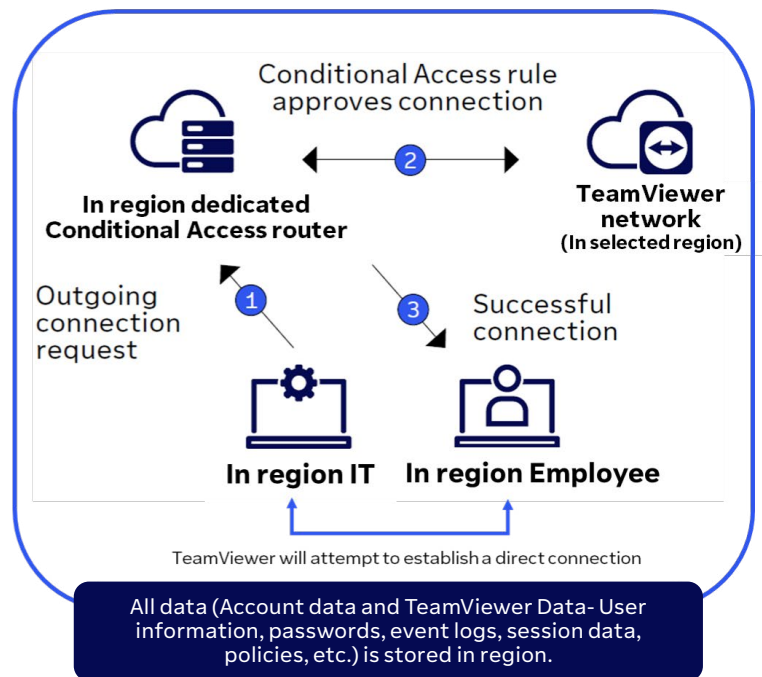


Customers can ensure their data will never leave their region through TeamViewer services.

# How it works:



## Regional restricted access



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Ready to get started with  
Regional Restricted Access?

Contact us today

## About TeamViewer

TeamViewer provides a Digital Workplace platform that connects people with technology – enabling, improving and automating digital processes to make work work better.

In 2005, TeamViewer started with software to connect to computers from anywhere to eliminate travel and enhance productivity. It rapidly became the de facto standard for remote access and support and the preferred solution for hundreds of millions of users across the world to help others with IT issues. Today, more than 640,000 customers across industries rely on TeamViewer to optimize their digital workplaces - from small to medium sized businesses to the world's largest enterprises - empowering both desk-based employees and frontline workers. Organizations use TeamViewer's solutions to prevent and resolve disruptions with digital endpoints of any kind, securely manage complex IT and industrial device landscapes, and enhance processes with augmented reality powered workflows and assistance - leveraging AI and integrating seamlessly with leading tech partners. Against the backdrop of global digital transformation and challenges like shortage of skilled labor, hybrid working, accelerated data analysis and the rise of new technologies, TeamViewer's solutions offer a clear value add by increasing productivity, reducing machine downtime, speeding up talent onboarding, and improving customer and employee satisfaction.

The company is headquartered in Göppingen, Germany, and employs more than 1,800 people globally. In 2024, TeamViewer achieved a revenue of around EUR 671 million. TeamViewer SE (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX. Further information can be found at [www.teamviewer.com](http://www.teamviewer.com).

## Stay connected