



TeamViewer Tensor

Active Connections: Organization-wide visibility and control for secure remote access

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Remote access has become a foundation for modern IT operations, enabling faster support, greater flexibility, and scalable management of distributed device fleets. But as the volume of remote sessions grows across users, devices, and locations, so does the risk of limited visibility, unattended connections, and unmanaged access.

TeamViewer Active Connections is a new organization wide capability designed to eliminate these blind spots.

It gives IT and security teams a centralized, real-time view of all active TeamViewer remote connections across their environment, along with the ability to terminate sessions instantly; and you can do so individually or at scale. No matter the size of the organization and no matter the use case, Active Connections enables a stronger security posture, improves governance, and simplifies compliance by ensuring that no active connection goes unseen or uncontrolled.

Why organization-wide visibility matters?

Traditional remote access solutions typically provide visibility at the individual connection or device level. While useful, this approach breaks down in larger environments where hundreds or thousands of sessions may be active at any given time.

Without centralized oversight, organizations face real risks:

- Unattended or forgotten sessions remaining open longer than intended
- Limited ability to respond quickly to suspicious or non-compliant connections
- Manual log reviews and device by device checks that slow down operations
- Increased audit complexity in regulated environments

Active Connections addresses these challenges by shifting from per session visibility to organization level connection intelligence, enabling proactive governance instead of reactive cleanup.

What is TeamViewer Active Connections?

Active Connections is TeamViewer's new organization wide active connection monitoring and termination capability.

It provides IT teams with a centralized, real-time dashboard showing every active TeamViewer remote session across their organization or managed device fleet. From a single view, administrators can:

- See which connections are currently active
- Identify users, devices, and sessions in real time
- Terminate sessions individually or in bulk

Unlike traditional approaches that require navigating individual devices or reviewing logs after the fact, Active Connections delivers immediate visibility and control across the entire environment. By eliminating blind spots and enabling immediate session termination at scale, Active Connections reduces the risk of unauthorized, unattended, or forgotten connections. IT administrators can enforce governance policies consistently, respond quickly to potential risks, and manage large device fleets more efficiently, all from a unified dashboard. The result is a more controlled, auditable, and compliant remote access environment, without compromising the speed and flexibility that modern IT teams depend on.

Key Benefits

Centralized, real time visibility

Gain a single, organization wide view of all active TeamViewer connections across users and devices, without relying on manual checks or fragmented tools.

Immediate risk reduction

Terminate sessions instantly, individually or in bulk, to quickly close unattended, unauthorized, or high risk connections.

Stronger governance and control

Move from reactive session reviews to proactive oversight, enforcing organizational policies across large and distributed environments

Simplified compliance and audit readiness

Support strict audit, logging, and governance requirements in regulated industries with clear visibility and rapid response capabilities.

Increased operational efficiency

Reduce the effort required to monitor active sessions, freeing IT and support teams to focus on higher value tasks.

Less reliance on manual processes

Eliminate device by device verification and time consuming log analysis with centralized, real time oversight.

Core capabilities and features

Organization wide visibility

into all active TeamViewer remote connections

One click session termination,

individually or in bulk

Native visibility into multiple elements

including users, device, session length, and session type (remote access, Assist AR, etc.)

Cross platform compatibility across:

- ✓ Windows, macOS, Linux
- ✓ Web client

- ✓ Android and iOS
- ✓ Desktop Client

Designed for Scale, Built for Control

Regardless of the number of endpoints or users, TeamViewer Active Connections delivers the visibility, control, and assurance required to operate remote access securely at scale. It transforms remote access from a potential blind spot into a governed, measurable, and controllable capability, helping organizations reduce risk while maintaining operational agility.

Contact us today to learn more

Contact TeamViewer

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