TeamViewer for
Software Reclaim

Gain clear insights into software usage and reclaim
underused, redundant, or vulnerable software.

Common Challenges

01 **Budgetary Constraints**
Without clear insights into software license usage, effectively managing software budgets and making informed decisions during licensing negotiations is difficult. Strategic planning of software assets is hindered, leading to potential overspending and suboptimal resource allocation.

02 **Poor Software Usage Visibility**
It can be difficult to understand what software is actively being used without the right tool. This lack of insight can lead to inefficiencies, such as maintaining unnecessary licenses and missing opportunities to optimize software spend.

03 **Reluctance to Remove Software**
The removal of software from devices is often mandated without consulting the users, who may rely on these applications for their job functions. This can lead to frustration, decreased productivity, and resistance to organizational IT policies, complicating efficient software management.

04 **Vulnerable Shelfware**
Unused or outdated applications, often left unnoticed on devices, can become security vulnerabilities. Without proper tracking and removal, dormant software increases the risk of breaches and compromises the organization's cybersecurity posture.

**05** **Lack of License Availability**
When active licenses and usage cannot be accurately tracked, effective license allocation may be a struggle. This results in shortages that impede productivity and force additional spend on acquiring new licenses unnecessarily.

Use cases

- **Identify Underused Software**
  Review and analyze software usage across the organization, identifying applications that are underused. Reclaim unused or redundant licenses, ensuring that resources are allocated where they are needed most.

- **Reduce Software Costs**
  Align IT investments with overarching business goals by leveraging data-driven insights to avoid unnecessary license costs. Facilitate the renegotiation or termination of underused licenses, resulting in cost savings

- **Mitigate Software Security Risks**
  Identify software that is outdated or no longer supported and may pose potential security threats. Proactively update or remove software to reduce the risk of vulnerabilities and ensure compliance with security standards.

Key benefits
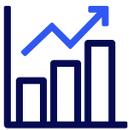
Reduce Software Costs
Clear insights into software usage supports effective budgeting and enables informed decisions during software licensing negotiations.

Understand Software Usage
Gain visibility into software usage to identify actively used applications and eliminate inefficiencies, ensuring that only necessary licenses are maintained.

Eliminate Underused Software
Adaptable reclaim rules give the ability to remove underused software. Optional uninstall features involve end users in the decision-making process to consider their needs, reducing frustration and resistance.

Improve Device Security
Identify unused or outdated applications and facilitate their timely removal. This proactive approach reduces security vulnerabilities, protecting the organization's cybersecurity posture from potential breaches.

Increase License Availability
Reveal discrepancies between allocated software and its actual use, then reallocate or remove as necessary to prevent shortages, maintain productivity, and avoid unnecessary spend on additional licenses.

Manage software more effectively and ensure optimal use of software licenses and applications. By streamlining IT operations with autonomous license reclaim capabilities and real-time visibility into software usage, complemented by customizable rules, the solution delivers tangible cost savings, heightened security, and an enhanced digital experience. Choosing 1E for Software Reclaim is a smart decision for any organization seeking to optimize software management, reduce costs, and create a more efficient and secure operational environment.

About TeamViewer

TeamViewer provides a Digital Workplace platform that connects people with technology – enabling, improving and automating digital processes to make work work better. In 2005, TeamViewer started with software to connect to computers from anywhere to eliminate travel and enhance productivity. It rapidly became the de facto standard for remote access and support and the preferred solution for hundreds of millions of users across the world to help others with IT issues. Today, more than 640,000 customers across industries rely on TeamViewer to optimize their digital workplaces - from small to medium sized businesses to the world's largest enterprises - empowering both desk-based employees and frontline workers. Organizations use TeamViewer's solutions to prevent and resolve disruptions with digital endpoints of any kind, securely manage complex IT and industrial device landscapes, and enhance processes with augmented reality powered workflows and assistance - leveraging AI and integrating seamlessly with leading tech partners. Against the backdrop of global digital transformation and challenges like shortage of skilled labor, hybrid working, accelerated data analysis and the rise of new technologies, TeamViewer's solutions offer a clear value add by increasing productivity, reducing machine downtime, speeding up talent onboarding, and improving customer and employee satisfaction. The company is headquartered in Göppingen, Germany, and employs more than 1,800 people globally. In 2024, TeamViewer achieved a revenue of around EUR 671 million. TeamViewer SE (TMV) is listed at Frankfurt Stock Exchange and belongs to the MDAX. Further information can be found at www.teamviewer.com.

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