

# Annex 3 to the Data Processing Agreement

## Subprocessor List

Version as of 17 March 2025

The following entities may process your personal data as subprocessor or further subprocessor, depending on your contractual partner.

## 1. Subprocessors for TeamViewer's products (except Frontline, Engage/Co-Browsing and Classroom, see separate Sections below)

Name	Location	Provided Service
Anexia Internetdienstleistungs GmbH	Feldkirchnerstrasse 140, 9020 Klagenfurt, Austria	Hosting
Amazon Web Services EMEA Sarl ( <i>except Assist AR</i> )	38 Avenue John F. Kennedy, L-1855 Luxembourg	Hosting
Microsoft Ireland Ltd.	South County Business Park, One Microsoft Place, Carmanhall and Leopardstown, Dublin, D18 P521, Ireland	Hosting
Google Ireland Ltd.	Gordon House, Barrow Street, Dublin 4, Ireland	Hosting
Schwarz IT KG	Stiftsbergstraße 1, 74172 Neckarsulm, Germany	Hosting
TeamViewer Greece EPE	Leoforos Dodonis 147, 45221 Ioannina, Greece	Maintenance and Development
TeamViewer Portugal, Unipessoal Lda	Rua Manuel Pinto de Azevedo, 860, 7º, 4100-320 Porto, Portugal	Maintenance and Development
TeamViewer Austria GmbH	Graben 5, 4020 Linz, Austria	Maintenance and Hosting
TeamViewer Germany GmbH	Bahnhofplatz 2, 73033 Goeppingen, Germany	TeamViewer Products and Services

Additional Features, against separate order or activation of function modules		
Malwarebytes Inc. <i>(only applicable for the function modules Endpoint Protection/Endpoint Detection &amp; Response by Malwarebytes)</i>	3979 Freedom Circle, Santa Clara, CA 95054, USA	Endpoint Protection; Endpoint Detection & Response <i>(optional)</i>
Lansweeper NV <i>(only applicable for the Asset Management and Discovery)</i>	Fraterstraat 212, 9820 Merelbeke, Belgium	Asset Management and Discovery <i>(optional)</i>
Ivanti UK Limited <i>(only applicable for the Mobile Device Management)</i>	3 Arlington Square Downshire Way, Bracknell, RG12 1WA, United Kingdom	Mobile Device Management <i>(optional)</i>
1E Limited	8 Devonshire Square, Wework, London, EC2M 4YJ, United Kingdom	TeamViewer DEX/ 1E DEX Products <i>(optional, hosting locations as agreed)</i>
Workato, Inc.	215 Castro St., Suite 300, Mountain View, CA 94041, USA	Automations <i>(optional, EU hosting location)</i>
Exclusively for connections from and to China		
Alibaba.com (Europe) Limited	Herengracht 448, 1017 CA, Amsterdam, the Netherlands	Hosting

## 2. Subprocessors for TeamViewer Frontline

Name	Location	Provided Service
Microsoft Ireland Ltd.	South County Business Park, One Microsoft Place, Carmanhall and Leopardstown, Dublin, D18 P521, Ireland	Hosting
TeamViewer Greece EPE	Leoforos Dodonis 147, 45221 Ioannina, Greece	Maintenance and Development
TeamViewer Portugal, Unipessoal Lda	Rua Manuel Pinto de Azevedo, 860, 7º, 4100-320 Porto, Portugal	Maintenance and Development
Google Ireland Ltd.	Gordon House, Barrow Street, Dublin 4, Ireland	Hosting
TeamViewer Germany GmbH	Bahnhofsplatz 2, 73033 Goeppingen, Germany	TeamViewer Products and Services
Additional Features, on specific request or under special circumstances		
Twilio Inc. <i>(only if requested by the Customer)</i>	375 Beale Street, Suite 300, San Francisco, CA 94105, USA	Hosting of the video and audio feed <i>(optional)</i>
Business Objects Software Limited ("SAP") <i>(only applicable for the Customers using the SAP Global Partner Support Center)</i>	1012 - 1014 Kingswood Avenue, Citywest Business Campus, Dublin 24, Ireland	Hosting of customer support portal <i>(optional)</i>

### 3. Subprocessors for TeamViewer Engage/ Co-Browsing/ Classroom

Name	Location	Provided Service
Amazon Web Services EMEA Sarl	38 Avenue John F. Kennedy, 1855 Luxemburg	Hosting
Hetzner Online GmbH	Industriestraße 25, 91710 Gunzenhausen, Germany	Hosting
TeamViewer Greece EPE	Leoforos Dodonis 147 45221 Ioannina, Greece	Maintenance and Development
TeamViewer Portugal, Unipessoal Lda	Rua Manuel Pinto de Azevedo, 860, 7º, 4100-320 Porto, Portugal	Maintenance and Development
TeamViewer Austria GmbH	Graben 5, 4020 Linz, Austria	Maintenance and Hosting. Hosting locations for Engage/Co-Browsing: for all customers – EU; only for Japanese customers – Japan Hosting location for Classroom: EU
TeamViewer Germany GmbH	Bahnhofplatz 2, 73033 Goeppingen, Germany	TeamViewer Products and Services

### 4. Subprocessors for TeamViewer DEX/ 1E DEX

Name	Location	Provided Service
Atlassian Pty Ltd.	350 Bush Street Floor 13 San Francisco, CA 94104 United States	Customer Support AI Services
Datadog Inc.	620 8th Ave 45th Floor, New York, NY 10018, United States	Monitoring and Logging
Microsoft Ireland Ltd.	South County Business Park, One Microsoft Place, Carmanhall and Leopardstown, Dublin, D18 P521, Ireland	Hosting
Outsystems Inc.	55 Thomson Place, 2nd floor, Boston MA 02210, United States	Development platform used to design and deploy DEX applications
Pendo.io, Inc.	Raleigh, 301 Hillsborough St, Suite 1900, United States	1E Application UI
1E Limited	8 Devonshire Square, Wework, London, EC2M 4YJ, United Kingdom	TeamViewer DEX/ 1E DEX Products (hosting locations as agreed)

### 5. Professional Services, Service Level Support

<b>Name</b>	<b>Location</b>	<b>Provided Service</b>
TeamViewer Affiliates	<a href="#">Affiliated Companies</a>	Professional Services, Service Level Support