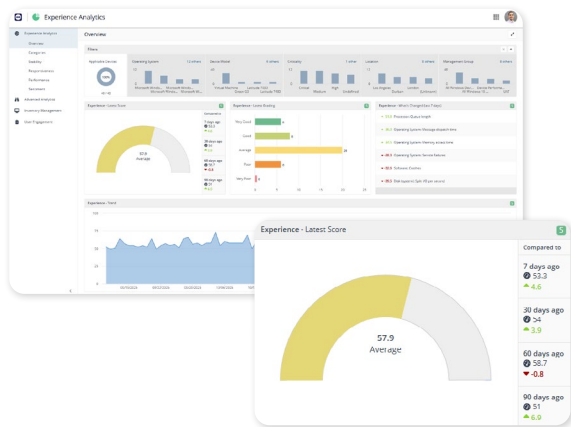




Powering Mission Success Through Seamless IT Operations

Federal agencies deliver essential services that impact the public every day, from benefits administration and emergency response to national infrastructure. To fulfill these responsibilities, they rely on secure, resilient IT systems that meet strict compliance requirements and operate without interruption. **Technology built specifically for federal government environments is critical to maintaining public trust, protecting sensitive data, and ensuring continuity of service.**



Federal agencies depend on IT systems that work without friction, delay, or disruption. TeamViewer DEX delivers autonomous, real-time IT operations that help agencies stay compliant, reduce costs, and keep every endpoint mission-ready.

By shifting from reactive support to proactive control, **TeamViewer DEX gives IT teams the visibility and automation they need to manage the entire IT estate at scale**, while improving the day-to-day experience of the workforce that depends on it.

As agency IT environments grow more distributed and complex, traditional reactive support models can no longer keep pace with mission demands.

What seamless IT operations looks like with TeamViewer DEX:



Automated issue detection & remediation

Detect and resolve endpoint issues in real time before they disrupt operations or impact mission delivery, where downtime can directly affect public services.



Real-time endpoint visibility

Maintain continuous insight across on-premises, remote, and hybrid environments from a single platform, supporting highly distributed federal workforces.



Fewer tickets, lower workload

Reduce service desk volume through self-healing, automation, and guided user resolutions, helping IT teams do more with limited resources.



Built-in compliance at scale

Continuously enforce security policies and regulatory requirements across the IT estate without slowing day-to-day operations.



Smarter cost control

Optimize hardware refresh cycles and eliminate unused software licenses to support responsible use of taxpayer funding.



Improved workforce experience

Connect device performance with user sentiment to proactively improve productivity for employees delivering services to the public.

Purpose-built for federal agencies, TeamViewer DEX enables secure, frictionless IT operations that keep systems running, users productive, and missions on track. With seamless visibility and proactive control, agencies can move beyond reactive support and deliver reliable services without disruption.

[Learn more about TeamViewer DEX](#)

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